



Tabua Club Terms and Conditions

1. Certain terms used in these conditions have the following meanings:

- a. "FIJI AIRWAYS" means Air Pacific Ltd, the operator of the Tabua Club.
- b. "FJ" means Air Pacific Ltd, the operator of the Tabua Club.
- c. "CARD" means the Tabua Club Card issued to members.
- d. "TABUA CLUB" means the Tabua Club membership program.
- e. "MEMBER" means a person who has joined TABUA CLUB and whose name is printed on the card.
- f. "PRIVILEGES" means the right for a member to enjoy the services and facilities available under the Tabua Club program.
- g. "PARTNER" means spouse or partner
- h. "CORPORATE" means an individual member who joins with a minimum of five other individuals from the same company and whose memberships are subject to the same conditions.
- i. "LOUNGE" means the Tabua Lounge at Nadi International Airport and any other lounge in other ports that is affiliated with the Tabua Club and reciprocates use of a lounge facility.

2. Types of Membership:

- a. Individual – this Member is entitled to pay for one person to be his/her Partner subject to clause 1.g.
- b. Partner – a person whose membership is paid for by a current Individual or Corporate member, subject to clause 1.g. and whose memberships will be subject to the same terms and conditions.
- c. Corporate – this Member is entitled to pay for one person to be his/her Partner subject to clause 1.g. An individual can only qualify for this membership if he/she joins with a minimum of five other individuals from the same company.

3. Tabua Club Benefits apply when a Member is ticketed on a full fare ticket for international flights operated by Fiji Airways on an FJ flight designator. Membership benefits include:

- a. Priority Flight Reservations
A priority flight reservation service ensures your bookings are taken care of promptly. You will be assigned a personalised profile which identifies you as a Tabua Club member and stores your personal preferences.

b. Premium Check-in

Members have access to check-in at the Business Class counter, even though you may be travelling in Economy Class.

c. Upgrade Credits

- i. Earn an upgrade credit for each one-way international flight and you can redeem eight accrued credits for a Business class upgrade subject to availability.
- ii. Credits are accrued based on full revenue tickets purchased on international flights with an FJ flight designator.
- iii. Members may rollover accumulated credits subject to the renewal of membership prior to the expiry date. Failure to renew membership prior to the expiry date will result in the nullification of accrued credits.

iv. Accumulated credits are reset if membership is expired.

d. Baggage Allowance

- i. In addition to the 23kg international baggage allowance, Members are entitled an extra 7kg check-in luggage.
- ii. Members luggage are 'Priority' tagged. Fiji Airways will endeavour to ensure they are among the first to be unloaded and where possible, offloaded from the luggage carousel and placed in an especially designated area near the carousel.
- iii. When connecting from an international flight to a domestic flight, Members are entitled to the international checked baggage allowance provided the international and domestic flights are booked on one ticket.

e. Airport Lounges

- i. Members have the use of our Tabua Lounge at Nadi International Airport and selected affiliated lounges overseas whenever you are departing on an FJ designated international flight (flight numbers starting with FJ), subject to space availability and lounge operating hours.
- ii. Affiliated lounges currently include Qantas lounge in Sydney, Brisbane and Auckland, Air New Zealand lounge in Christchurch, Premium Plaza/Travellers Lounge in Hong Kong and International Lounge in Los Angeles.
- iii. Members ticketed on another airline or on a code share flight (that is, a flight number that does not start with FJ), can use the facilities and service offering in our Tabua Lounge at Nadi International Airport only, for a reduced fee of FJD25.00.
- iv. Access to a Lounge may be denied due to capacity limitations.

f. Guest Passes

Guest passes are available for Tabua Club members who wish to take a guest into the Tabua Lounge at Nadi International Airport only. Guest passes are FJD50.00 per person for Tabua Club members.

- i. Guest passes can be used for one entry only, to the Tabua Lounge at Nadi International Airport.
- ii. Guest passes are currently not available at any other ports.

g. Exclusions

You may be a member of another airline's loyalty program, including the Qantas Frequent Flyer, AAdvantage and Alaska Airlines mileage plan. Please note that Tabua Club is not affiliated with any of these programs and Tabua Club benefits do not apply on these carriers. Some airlines allow their members of their loyalty programs to redeem points on an FJ designated flight. If you are redeeming your loyalty points on an FJ designated flight, Tabua Club benefits do not apply. For more information on your own loyalty membership benefits, please contact your respective loyalty service provider. Rebated travel and code share flights either operated by other carriers or with a flight number that is not FJ are also not eligible

for benefits.

4. Fiji Airways accepts no liability for the refusal of any third party supplier of privileges to accept or honour the Tabua Club card, nor for any loss or damage whatsoever. In advertising the availability of any privileges provided by third party suppliers, Fiji Airways acts solely as an agent for the supplier. The provision and sale of such privileges will be solely upon the TERMS AND CONDITIONS of the supplier providing such privileges.

5. Fiji Airways shall endeavor to ensure the accuracy of information contained in publications or advertisements detailing the privileges; however it does not guarantee or warrant that all the privileges will be available at all times. Fiji Airways reserves the right to, withdraw, cancel, suspend or change at its sole discretion at any time and without notice any of the privileges offered or advertised. Fiji Airways shall have no liability for any loss, expense or damage suffered by the member resulting from such withdrawal, cancellation, suspension or change.

6. Fiji Airways reserves the right to revoke membership of a Member in the Tabua Club at any time without notice. If membership is so revoked Fiji Airways may (at its sole discretion) refund a proportion of the membership fee paid by the Member.

7. The Membership Card grants Members access to the privileges of the Tabua Club up to the expiry date or the earlier revocation of the member's membership of the Tabua Club under these conditions. The card is, and remains, the sole property of Fiji Airways. If the card is lost or stolen, the member agrees to immediately notify Fiji Airways and if so required, to give information as to how the card was lost or stolen.

8. The fee paid entitles membership for one year. No refund shall be made on pro-rata basis.

9. Replacement card fee FJD25.00.

10. Membership of the Tabua Club is personal to the Member and is not transferable. The Member agrees to immediately advise Fiji Airways of any changes of address and other relevant personal details.

11. Processing of membership applications shall be 10 working days. Requests for quick processing within 5 working days shall incur a processing fee on FJD100.00.

12. The conditions of membership may be amended at any time by the Airline. The Airline will endeavor to provide Members with reasonable notice of any such amendment.

13. These conditions shall be governed by and construed in accordance with the Laws of Fiji.